

WARRANTY DISCLAIMER

Date: 01.01.2024

In respect to subject, we have made updates to the terms of warranty for all the products sold on or after 01st January 2024.

This Limited Warranty applies to Physical Goods purchased from Velvu Technologies Private Limited.

The Warranty period is of 2 years on the following product groups.

1. CCTV Camera
2. DVR and NVR
3. PoE Switch (Burnt Warranty)
4. SMPS (Burnt Warranty)
5. LED
6. Desktop Switch
7. Sim Based Router (Except WRV700)

The Warranty period is of 1 year on the following product groups.

1. Sim Based Router WRV700
2. Adapters

During the warranty period, we will replace the products in the 1st year and repair or exchange the products in the 2nd year at no charge, **given that the product is faulty when checked at our Service Center.**

Warranty of products will not cover following.

1. Physical Damage
2. Water Damage
3. Water damage in cable of outdoor camera
4. Tampering of warranty seal or serial number
5. Accessories (Adapter, LAN Cable, Power Cord, etc.)

Thanking You

For Velvu Technologies Pvt. Ltd.

Auth Signatory

VELVU TECHNOLOGIES PVT. LTD.
2024
DIRECTOR